

**MyMedi.ca**  
MEDICAL CANNABIS CARE

## Standing by Our Veterans

Please be aware that the industry-wide reimbursement coverage changes from Veterans Affairs Canada (**VAC**) are effective as of March 31<sup>st</sup>, 2026, at 11:59 pm. We have been working diligently to minimize the impact and support you throughout these changes. We want to thank you for your understanding and patience as we navigate through these changes together. Please do not hesitate to contact our team for assistance over the coming weeks.

### Medical Cannabis Reimbursement Changes:

- As of April 1<sup>st</sup>, 2026, VAC has reduced medical cannabis reimbursement from \$8.50 per gram to \$6.00 per gram.

### How does this impact you?

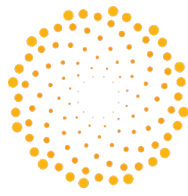
- With our suppliers' support, MyMedi.ca will continue to cover out-of-pocket costs on products priced above \$6.00 per gram.
- Prescription deductions have now been updated to reflect the \$6.00 per gram rate established by VAC. You may notice some changes to your ordering experience as the updated prescription deductions may affect the overall amount of products you can order.
- Some products may no longer be available as reimbursement updates have affected product availability across the platform. We are working closely with our partners to maintain access to a broad range of options and will support you in identifying appropriate alternatives.

### How we can help?

- Our patient support team is available to help you adjust your treatment regimen to stay within your coverage allotment.
- We also offer complimentary pharmacist consultations to review your treatment plan and provide alternative product options tailored to your needs and coverage.
- Ongoing support is available, and we appreciate any feedback to improve our services.

Tel: 1-844-500-2040 | Fax: 1-844-500-4042 | [support@mymedi.ca](mailto:support@mymedi.ca)





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### **What does not change?**

- Our patient support services and hours of operation.
- Our multi-brand platform offering over 70+ brands.
- Strict product quality standards and freshness policy.
- Commitment to providing new product formats, including larger pack sizes, innovative products.

### **Your Health. Your Stability. Always Our Priority.**

If you have questions, concerns, or would like to speak with someone about your treatment plan, our team is here to help. We are committed to maintaining our service levels to ensure you have the best possible care and access to programs and services you need.

**It is an honour to support those who have served.**

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